



A COMPREHENSIVE ROADMAP TO CRISIS MANAGEMENT & PLANNING IN HEALTHCARE

How AMN Healthcare's Workforce Solutions Help Plan for Any Contingency

Managing crisis scenarios in healthcare can be challenging if you aren't prepared for any contingency. As AMN Healthcare has been at the forefront of the healthcare staffing industry for over 35 years, we have built a 360° set of solutions that help facilities and healthcare providers create plans that cover any crisis scenario.

For example, our client in this case study, a leading non-profit healthcare provider that serves millions of members annually in the Mid-Atlantic states requested our assistance in creating a rapid response COVID-19 vaccination plan.

This sector of their business had a smaller footprint than the larger part of their business and consisted of a series of seven office building locations spread across three states. Our initial involvement only included staffing services for a total of 50 RNs and LPNs over a six-month period, but our other capabilities soon became part of their growing ask.

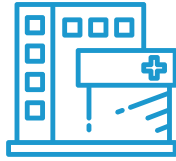
Per Shannon Roodt, Director of Enterprise Accounts at AMN Healthcare, "The client needed assistance at seven of their locations throughout the region, with a total of about 50 RNs and LPNs needed to administer vaccinations over a six-month period. Our ask was to provide a contingent workforce to administer COVID-19 vaccinations beginning in February when vaccination supplies were slowly flowing into the market."

"The challenge for us was to create a ready-to-work workforce that could be called upon in all three states they served on a moment's notice when new vaccination supplies were available. In addition, we had to make sure that our personnel were licensed and credentialed accordingly so that we would always have readily available candidates."

RESULTS THAT QUICKLY MET CLIENT DEMAND

With a vast database of nurses, both travel RNs and Per Diem nurses, AMN Healthcare was able to quickly fill the immediate needs of our client.

Key successes:



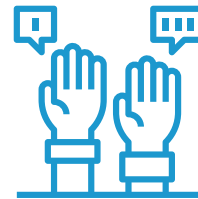
Quickly sourced 50 RNs and LPNs to seven standalone clinics across the Mid-Atlantic region



Administered over 363,000 COVID-19 immunizations, including 191,000 first doses across the region



Deployed our internal vendor management software to rapidly onboard all temporary personnel, a cost-saving option that compiles licensing, credentialing, and other necessary requirements



Maintained a nimble, ready to deploy workforce of RNs and LPNs who could be deployed at any time, especially as new supplies became available and new demographics were granted access

STRONGER TOGETHER

As the partnership between this leading client and AMN Healthcare continues to evolve, a theme of growth has emerged. Together, we're growing our efforts for COVID-19 and beyond. By working together, we continually create new opportunities for patients to thrive.

WE'RE HERE FOR YOU

No matter your organization's needs in crisis situations, AMN Healthcare can help you find a proactive solution that covers all bases. Our rapid response capabilities can apply across any crisis staffing situation, with further capabilities around scheduling, vetting candidates, billing, payroll, and much more. To learn more, contact us today by visiting amnhealthcare.com/covid-vaccine-staffing.